Human Resource Information System
User Manual
Self Service Module

INTRODUCTION

This manual was developed for the purpose of guiding Human Resource Development Officers in using, navigating and utilizing the HRIS. As the country's premier University, UP aims to adapt new technology to make our operations more effective and more efficient. With HRIS, all HR operations across the entire UP system will be consolidated into one secure system accessible to both the employees and Human Resource Department Offices (HRDOs). This will not only help both the HR and the employee to easily access employee record and information across CUs; it will also lessen the paperwork and the effort exerted in passing information from one campus to another.

Though HR Information is exclusive to HRD Offices, some information are needed to be shared to other offices such as Accounting (for Payroll). Through the HRIS, shared processes will be integrated for easier transactions for both offices sharing the same information.

Symbols and Conventions Used in This Manual

To highlight the codes and Uniform Resource Locators (URLs), they are written in monospace font. They will be found in this manual like this:

`hris.up.edu.ph`

It is also important to be familiar with the symbols used both in the HR Information System and this manual. Some of the buttons and symbols used are listed below:

Icon	Description
	Search Button: This button indicates that a field has a List of Values, which contains universal values for that field. However, there are fields which may have a List of Values, but also accept free texts. There are also some fields with a List of Values that strictly follow the universal List of Values.

	Calendar Button: These icons usually appear in fields that require dates. Clicking this icon will redirect you to another window that contains a calendar. Select the correct month, day and year from the calendar and click OK to apply that date.
	Delete Button: Click this icon located beside a field, if you want to remove that entry from the section (e.g. Phone Number)

GETTING STARTED
Technical Guidelines
For the system to run properly, note that is important to check on the following technical requirements:

- **Browsers**
  The HRIS Self Service runs best on the following web browsers:
    - Mozilla Firefox
    - Safari
    - Internet Explorer (version 10 and below only)
    - Google Chrome
- **Operating Systems**
  HRIS works on all major operating systems e.g. Windows7, Windows 8, Linux, Mac OS X
- **Internet Connection**
  Though HRIS works on any operating system and browser, you cannot log-in or access any of its features without an internet connection. As long as you are connected to an internet connection (e.g. campus/office network, home broadband, DSL, USB dongle, etc.), you can access HRIS anywhere around the globe. Any connectivity problem should be referred to your local IT offices (CU-/office-based) or internet service provider (PLDT, Globe, Smart, etc.). In cases when your concerns are HRIS-related, refer to the local HRIS Technical assigned to your CU.
- **User Accounts**

User accounts are usually distributed by the HR personnel assigned to your unit. If you're having trouble using the issued account credentials, simply click the Log-In Assistance Option in the log-in page.

> ➢ **Forgot Password**
> Enter username and instruction on how to reset your password will be emailed to you.
> ➢ **Forgot Username**
> Enter the email address associated with your account and your username will be emailed to you.

- **eUP System Helpdesk**
  Contact no.: (02) 376-3100
  e-mail: helpdesk@up.edu.ph

Definition of Terms

Before you can fully utilize the features of the system, it will also help to remember that there may be terms and features in the system that use different labels as opposed to the international standard terms. The table below shows the basic terms used in the system and their counterparts used in UP operations outside of HRIS.

TERMS			ACRONYMS	
UP	**HRIS**	**Meaning**	**Abbreviation**	**Meaning**
Title	Title	Ex. Dr.; Ms.; Prof.; Atty. etc	HRDO	Human Resource Development Office
First Name	First Name	First Name of Employee	HRIS	Human Resource Information System
Middle Name	Middle Name	Middle Name of Employee	URL	Uniform Resource Locator
Surname	Last Name	Last Name of Employee	CSC	Civil Service Commission
Name Extension	Suffix	Ex. I, II, III, Jr. Sr.	HRD	Human Resource Department

UP Number	Employee Number	Employee Number	CU's	Constituent Units
Date of Birth	Date of Birth	Date of Birth of Employee	IS	Information System
Place of Birth	Place of Birth	Determine by Town/Province, Region and Country of Birth		
Civil Status	Marital Status	Civil status of employee		
Sex	Gender	Gender of Employee		
E-mail Address	Email Address	Valid address of the employee		
Telephone Number	Phone Numbers	Phone number of employee		
Address Type	Address Type	Address Type of employee's address either Permanent or Residential		
Residential Address	Address	Employee's address determine with Town/City, Region and Country		
Zip code	Zip Code	Zip Code of employee's address		

Using Your HRIS Account

Your HRIS account contains your personal and employment-related information, hence, protecting your account's security is an imperative. Here are a few reminders:

- Your credentials (username and password) are unique, but it can also be used to log-in to other information systems.
- Do not share your log-in credentials to anyone. Make sure to lock your computer or log out your account before leaving your computer. The system may have an auto-log out option, but there may still be an instance in between that may allow other people to view and use your profile.
- Change your password regularly, and make sure you report any suspicious encounters in your account.

REQUEST CERTIFICATES AND SERVICE RECORD

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AND SERVICE RECORD
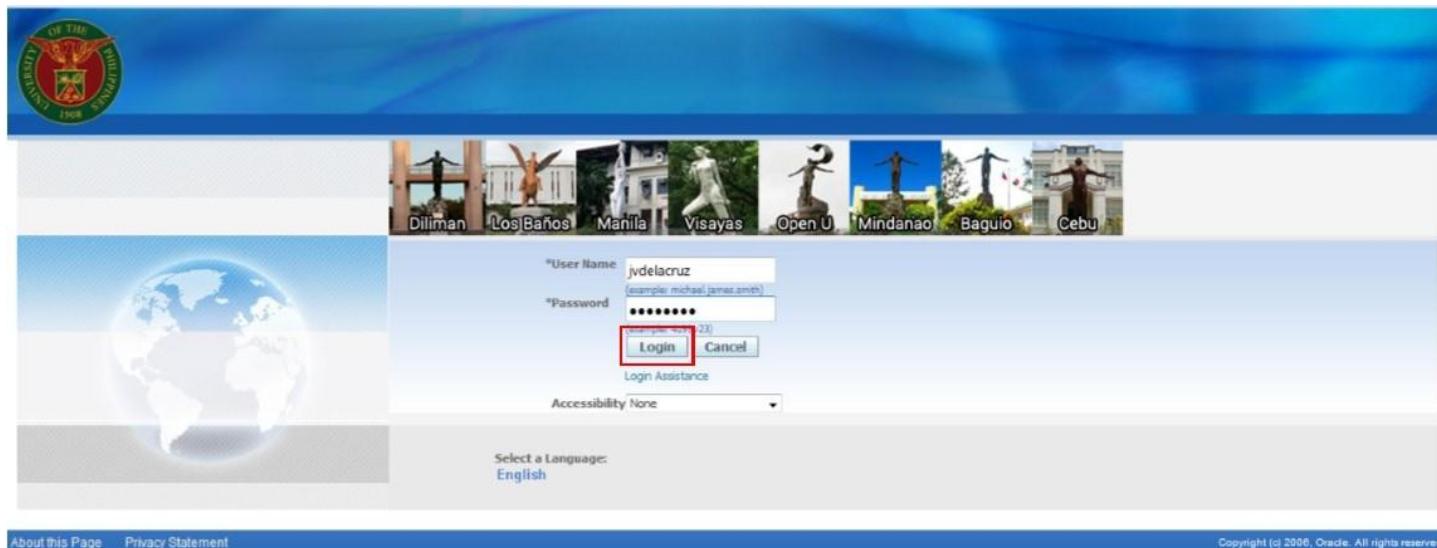
Step 1. Go to hris.up.edu.ph

Step 2. Enter your username and password to log-in the HR Information System.

Once you have pressed the enter button of your keyboard, or clicked the **Log in** button located in your log-in page, you will be directed to the HRIS User Home Page.
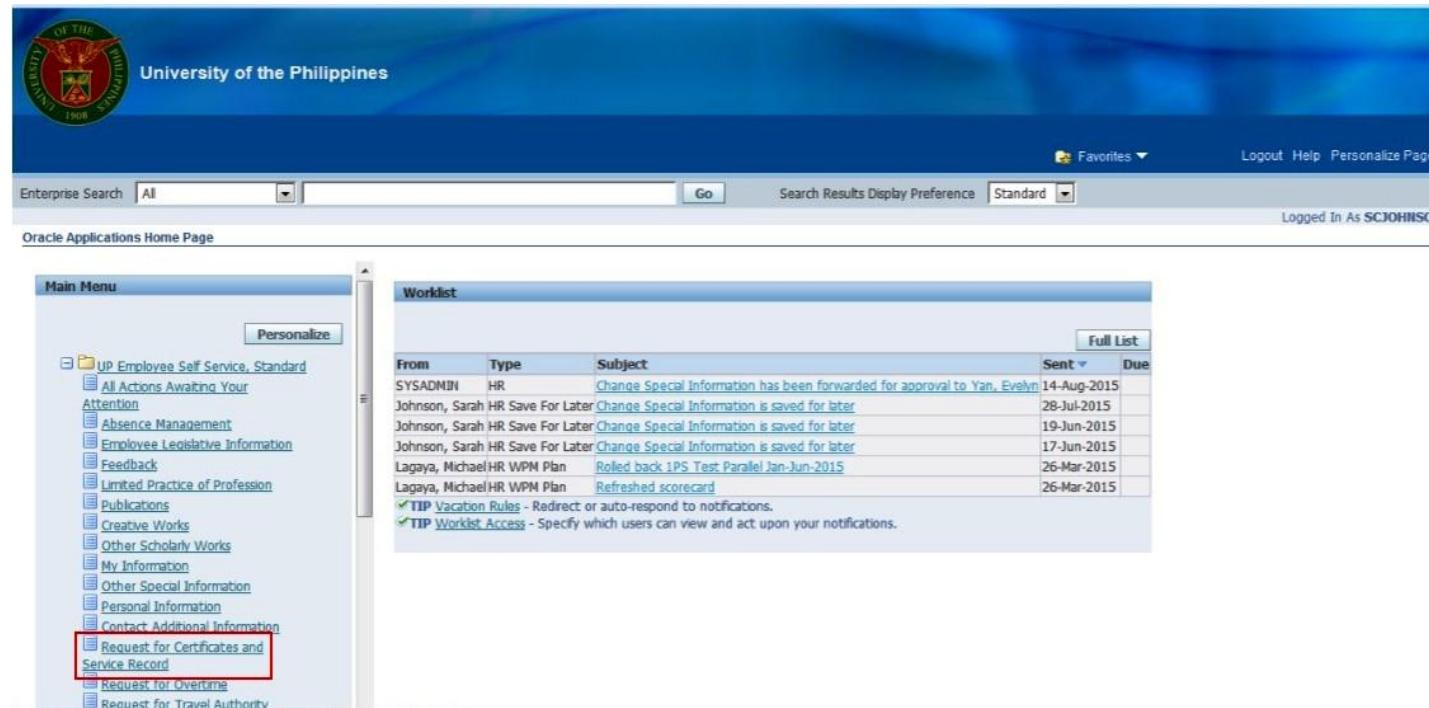
Step 3. On the HRIS Main Menu on your left, select the **UP Employee Self-Service folder,** then click **Request for Certificates and Service Record** from the drop down list.

You will be directed to the Request for Certificates and Service Records: Special Information page.

Step 4. On the Request for Certificates and Service Record page, you can add and/or update an existing entry.

Click the **Add** button to make a new request.

You will be directed then to the Request for Certificate page.

Step 5. Fill out the **Type** and **Purpose** fields, which are required fields.

Remember that fields with asterisk (*) sign are required fields which may not be left blank in order to proceed.
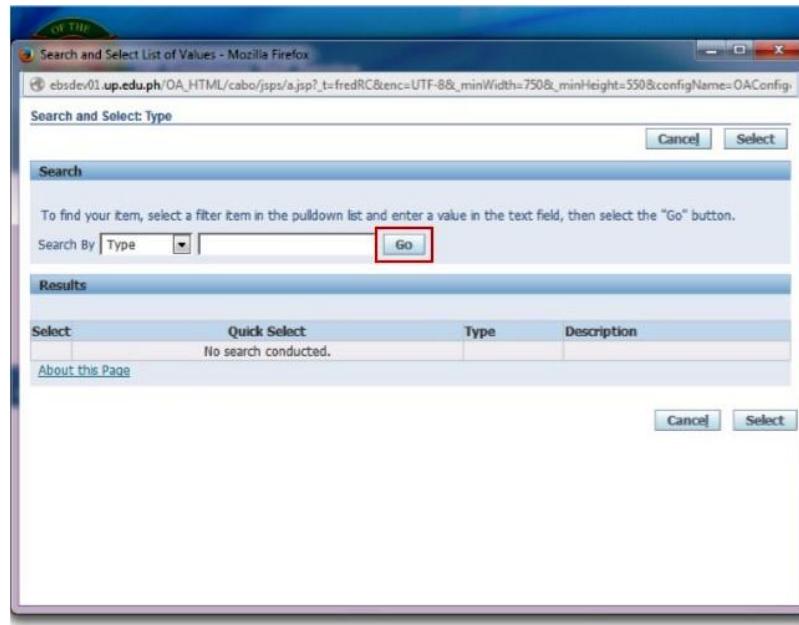
To fill out the Type field, click the magnifying glass beside its field.

The Search and Select: Type window will open.

Click the **Go** button. The list of values for the types of certificate will then appear.
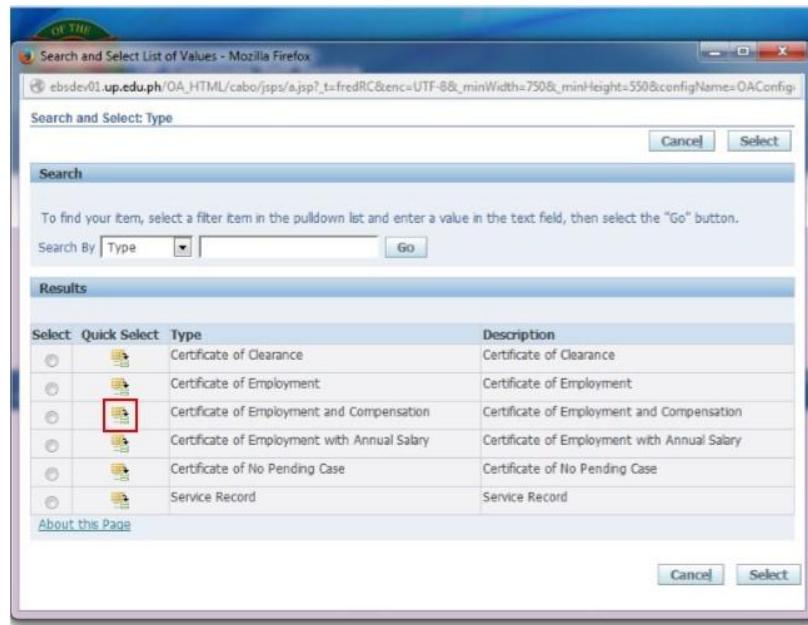
Click the **Quick Select** icon that corresponds to the Type of Certificate you want to request.

Step 6. Click **Apply** once all information have been entered.

Your changes will then be saved, and you will be directed to the Request for Certificates and Service Record: Special Information page.

Step 7. Click the **Next** button to proceed with submitting your request, with your request marked as "New" under the Status column.

Note that you can also opt to select other actions:
Cancel. Clicking the cancel button will delete current activity. A prompt will appear asking you to confirm the cancelation of your activities.
- Click "Yes" if you wish to completely cancel the activity.
- Click "No" to go back to the previous page.

Save for Later. This option will temporarily store the entries you've made for revisions/completion in the future. A prompt will appear after you click the "Save for Later" button where you will be asked to confirm the option you've chosen. Click "OK" and you will be redirected back to the *Home Page/Main Menu*.

Step 8. On the Request for Certificates and Service Record: Review page, click the **Submit** button once you have finished reviewing the details you have entered.

Note that it is also optional to include attachments on your request. Just click the **Add** button to upload files for your approvers' reference.
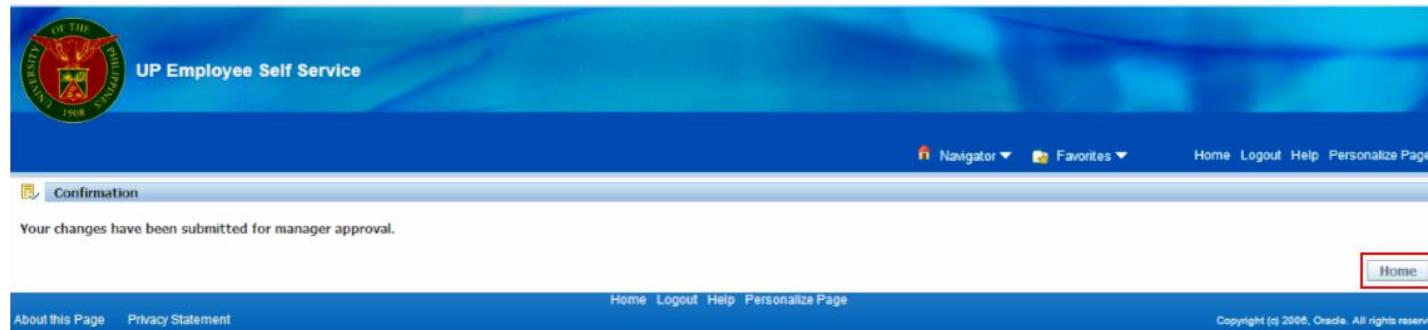
After clicking the Submit button, you will receive a Confirmation message that your request has been submitted for your Manager's approval.